

10 YEARS WARRANTY

PoliCarb®

arcoPlus®

arcoWall®

PoliCarb® sheets and **arcoPlus®** / **arcoWall®** modular systems are covered by a **10 year** limited warranty, from purchase date, subject to the following conditions:

A. WEATHERABILITY

- the yellowness index (YI), measured in accordance with EN 16153 shall change less than 10 (ten) delta units during a 10-year period, compared to the original value.
- the light transmission, measured in accordance with EN 16153, shall decrease by no more than 6 (six) percentage units, during a 10-year period, compared to the original value.

B. BREAKAGES

The 10 (ten) year warranty refers to the following properties:

- no breakage shall occur from the direct effects of weather conditions and the impact of hailstones.
- in this warranty the word "impact" refers to a hail simulation test, to be carried out on a damaged sample, during which no breakage occurs when impacting 20 mm diam. polyamides balls with a speed of 21 m/s.

The warranty does not cover any other cause for impact breakage.

C. WARRANTY TERMS AND CONDITIONS

1. This warranty applies only to **PoliCarb®** sheets and **arcoPlus®** / **arcoWall®** modular systems handled, stored, installed and maintained according to **dott. Gallina S.r.l.** instructions and which have not come in contact with chemical or corrosive agents.
2. This warranty applies to **PoliCarb®** sheets and **arcoPlus®** / **arcoWall®** modular systems installed with the UV protected side correctly exposed to direct sunlight.
Sheets and panels will have to be free from scratches and abrasions.
3. This warranty applies to **PoliCarb®** sheets, with a minimum thickness of 6 (six) mm, and **arcoPlus®** / **arcoWall®** modular systems, with UV protection. This warranty covers sheets and panels in the colours crystal, opal and bronze, installed vertically or inclined.
4. Any request to apply the current warranty must be sent by the customer immediately, and no later than 10 days after the defect arises to **dott. Gallina S.r.l.** enclosing the following documentation: sales invoice, delivery note, complete code of the product, defective quantity, copy of the present warranty, declaration that the application conditions of the current warranty have been observed.
5. The current warranty applies to products sold and installed in **Europe**.
6. The notification of damage shall not inhibit or interrupt the running of the warranty period.

D. WARRANTY EXCLUSIONS

This warranty has no effect if one or more of the following recommendations and instructions are not observed:

- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets shall be installed according to our instructions and with the protected side facing outwards.

- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets shall be stored sheltered from UV rays and from the rain before installation.
- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets have to be protected from contact with chemical or corrosive agents.
- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets must not be scratched or dented and must be handled correctly.
- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets must neither be thermoformed nor heat bended, nor treated with tools or techniques which can compromise their features or which can cause cracking.
- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets should not be sealed or cleaned with non-suitable products.
- On **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets no incompatible gaskets and/or fastening elements should be used.
- **arcoPlus®** / **arcoWall®** modular systems and **PoliCarb®** sheets should be used with a bending radius in accordance with **dott. Gallina S.r.l.** technical recommendations.
- **arcoPlus® 1000**, **arcoPlus® Super1000**, **arcoPlus® MiniGreca**, **arcoPlus® MiniGreca 5** and **arcoPlus® Onda** modular systems longer than five metres (5 m) are excluded from this warranty.
- This warranty does not cover damages due to accidental crashes and vandalism.
- The warranty is not valid without the documentation at point C.4 or if the customer does not allow the inspection of the materials on the installation site or the dispatch of a significant sample for the relative tests.
- Installation, dismantling, transport, indirect damages and damages to third parties are excluded.

E. LIMITED LIABILITY

If the request for warranty lies within the covered period and the damage is justified, **dott. Gallina S.r.l.** will replace the materials free of charge according to the following table:

Time from purchase date	Percentage of material to be replaced
Up to 5 years	100%
6 th year	75%
7 th year	60%
8 th year	45%
9 th year	30%
10 th year	15%

If **dott. Gallina S.r.l.** cannot replace the claimed products within a reasonable time, according to their unchallengeable judgement, they may refund the original purchase price on a basis of the percentage indicated in the table above.



F. PLACE OF JURISDICTION

For any controversy the sole place of jurisdiction is Turin, Italy.

ANY OTHER REQUEST FOR DAMAGES OR LOSSES, BOTH DIRECT AND INDIRECT, FOR WHATEVER CAUSE, IS EXPRESSLY EXCLUDED FROM THE CURRENT WARRANTY

dott.gallina s.r.l.

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